

# **eCourts Mission Mode Project**

## **Monthly Project Progress Summary**

**1 May 2012 – 31 May 2012**

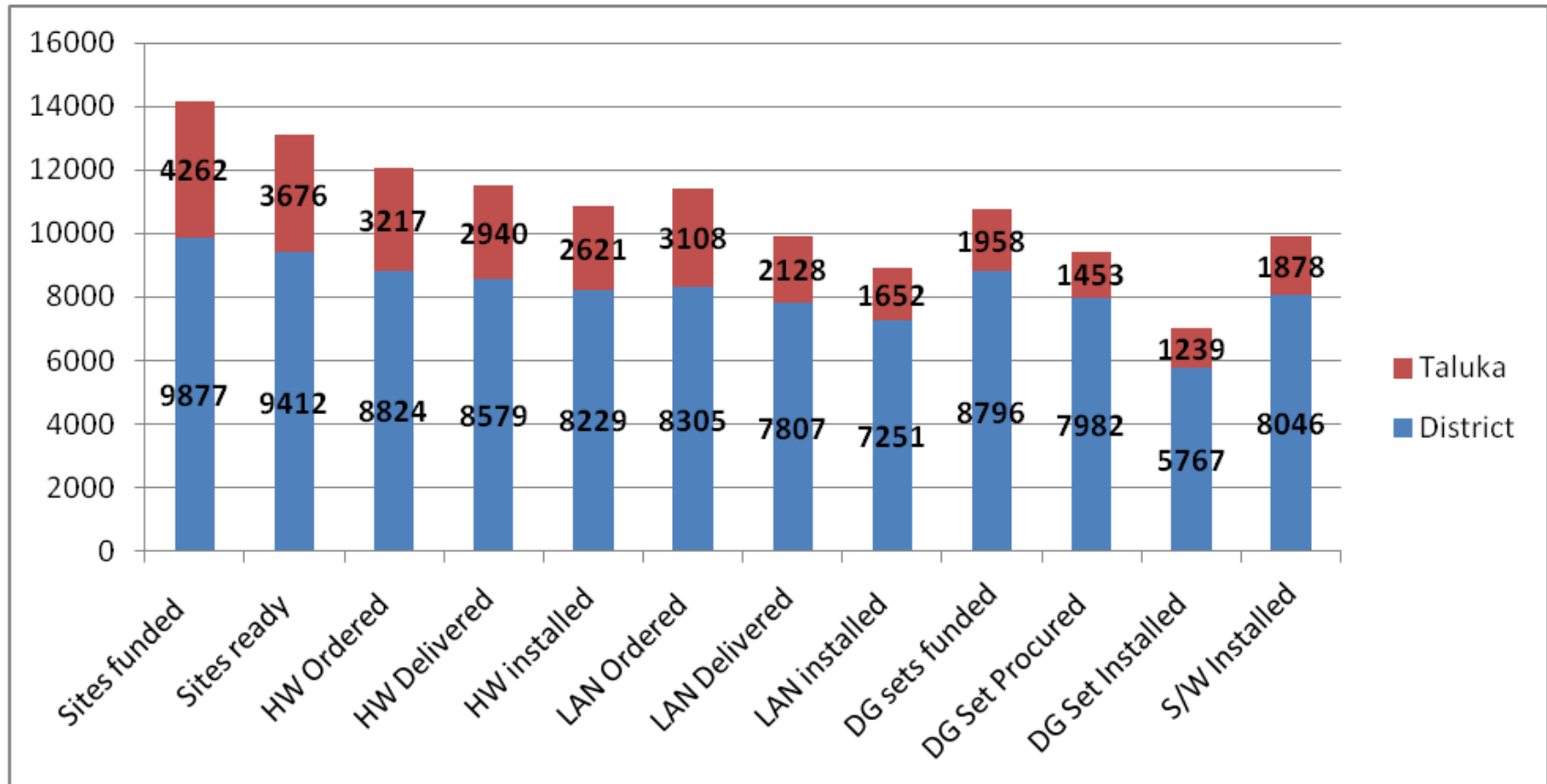
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# 1. Country-wide progress status summary

► The following table shows the status (in courts) of project implementation across the country, as of May 31, 2012; excluding Delhi.

**Country wide status – District and Subordinate Courts**



## 2. Monthly Progress Report of e-Courts Mission Mode Project for May 2012

### 1. Sites readiness reported by High Courts for 33 court complexes (CCs) (113 courts):

- ▶ Maharashtra - 2 CCs, Chhattisgarh – 10 CCs, Gauhati – 1 CC, MP – 8 CCs, Karnataka – 4 CCs, Madras – 5 CCs and Patna – 3 CCs.

### 2. Computer hardware for district & subordinate courts:

- ▶ **Hardware orders issued for 8 Court Complexes (CCs) (24 courts):** AP – 8 CCs.
- ▶ **Hardware delivery completed at 7 Court complexes (CCs) (69 courts):** Gujarat – 1 CC and Uttarakhand – 6 CCs.
- ▶ **Hardware installation completed at 61 court complexes (CCs) (180 courts):** AP – 5 CCs, Maharashtra – 44 CCs, Gauhati – 6 CCs, J&K – 3 CCs, Patna – 1 CC, P&H – 1 CC, and Uttarakhand – 1 CC.

### 3. LAN installation at district & subordinate courts:

- ▶ **LAN orders issued for 2 Court Complexes (CCs) (24 courts):** P&H – 2 CCs.
- ▶ **LAN delivery completed at 32 Court complexes (CCs) (72 courts):** Rajasthan – 31 CCs and P&H – 1 CC
- ▶ **LAN installation completed at 19 Court Complexes (CCs) (56 courts):** Rajasthan – 17 CCs, Orissa – 1 CC and P&H – 1 CC.

### 4. DG set status at district & subordinate courts:

- ▶ **DG set funds sent by NIC at 11 Court Complexes (CCs) (27 courts):** Gauhati – 11 CCs.
- ▶ **DG set procurement completed at 6 Court Complexes (CCs) (71 courts):** Rajasthan – 6 CCs.
- ▶ **DG set installation completed at 9 court complexes (CCs) (239 courts):** Jharkhand – 9 CCs.

### 5. Application software rolled out at 36 Court Complexes (CCs) (237 courts):

Gauhati – 1 CC, Jharkhand – 3 CCs, Rajasthan – 6 CCs, Madras – 2 CCs, Orissa – 21 CCs and P&H – 3 CCs.

### 3. High Court wise issues

The following list highlights issues in project implementation that need to be addressed by the stakeholders listed.

Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
1	Allahabad	Any other	CPC	To ask the State Govt for funds for different project modules for which funding from centre has expired or is about to expire such as Technical Manpower. To conduct meetings with the State IT Secretary and Finance Secretary	Meeting with Law Secretary and Finance Secretary was held in the HighCourt Premise on 01.05.2012. After many times telephonic talks held with Addl LR. Now the meeting is scheduled to be held on 11 May 2012. Meeting held on 11-05-2012, IT Principal Secretary attended the meeting & no final decision could be taken, next meeting will be held in July 2012.
2	Allahabad	Any other	CPC	CPC also reported that Tables and Chairs will be provided where ever the computers are being installed.	We have received several requests from districts and after they are being sent to Registrar (Budget) for their further necessary action. No action has yet been taken.
3	Allahabad	Data Entry	CPC	Data Entry initiation pending at 4/ 69 CCs where software had been rolled out in 2010	Data Entry details has already been updated on the website. Data entry is obstructed due to resignation of technical manpower at 7 district court complexes
4	Allahabad	DG Set	CPC	HC to expedite procurement and installation of DG sets at 70 CCs, for which Rs.1.83 Cr were sent in June 2011, as hardware / LAN installed in most district court complexes	DG Sets have been installed in all 71 District Courts of U.P
5	Allahabad	DG Set	CPC	CPC to provide DG set cost estimates for 3 court complexes- Anola and Sambal outlying courts and District Court Complex, Kanshiramnagar	DG Set has been purchased for District Court Kanshiram Nagar and Estimates for Anola (Bareilly Distt) and Sambhal (Muradabad Distt) have already been sent to NIC on 25th

Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
					Jan 2012.
6	Allahabad	HW	CPC	Sign off to be provided to vendor, and FIR to be lodged in lieu of missing pen drives, as the vendor has provided the delivery challan confirming the delivery of pen drives at the Mirzapur CC. District Judge Mirzapur to send the enquiry report on the matter	No latest report has been received from District Mirzapur regarding Missing of Pen Drive. Work is suffering therefore 75 Pen Drives be supplied again so that computerization work of the District Court is not affected.
7	Allahabad	HW	HCL	At VC held on 23 Dec, CPC has reported various problems encountered in the state; 4 servers are down, UPS issues, 16 places network down.	HC has informed that the call's are not being logged on time. The Complaints numbers are not being provided. Issues not resolved. NIC to take up with vendor.
8	Allahabad	HW	HCL	Ferozadabad issue is still pending where server racks needs to be installed	Pending
9	Allahabad	LAN	CPC / HCL	Vendor has reported that some LAN materials have been damaged due to fire that broke out at Allahabad HC. Identification of damaged material is yet to be done.	HC with the assistance of the vendor to ascertain the damaged material. According to the report of System Manager, High Court of judicature at Allahabad, total damaged materials which were provided under E-Court project due to breaking out of fire are as follows -- (a) LIU-1 (b) Patch Pannel 16 Port-1 (c ) Rack-1 (d) 500VA Uniline UPS - 2 (e) Desktop Infiniti Pro SI 5080 – 6 (f) Keyboard, Mouse and TFT – 15 (g) Fiber Network cable – 20 Mtrs approx .
10	Allahabad	LAN	HCL	Details of non completion of LAN installation at Allahabad HC to be shared with M/s HCL, with a copy to NIC HQ	No HCL people is coming up for testing and taking sign Off.

Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
11	Allahabad	LAN	HCL	HCL to complete LAN installation at 6/9 taluka court complexes.	Installation completed at 5/9 court complexes.
12	Allahabad	Services Delivery	CPC	Services delivery to be initiated.	Service delivery information is updated online. System Officers are not able to initiate all services, they need training by NIC . May be provided training immediately.
13	Allahabad	Site Preparation	Closed	SRVFs received for 8 court complexes of Sambhal-Moradabad, Najibabad - Bijnor, Sahaswan- Budaun, Garhmukteshwar-Ghaziabad, Sadabad-Hathras, Chhibermau-Kannauj, Deoband- Saharanpur, Anola-Bareilly, but gaps observed during hardware installation	SRVF has already been sent through NIC Tech Director Shri P K Saxena on dated 19/04/2012
14	Allahabad	Site Preparation	CPC	Electrical point (fixtures) issues to be resolved at the state at 9 court complexes. Thin clients lying in the boxes to be installed	PWD is demanding for more funds for completing the Electrical and Earthing problem of District and outline court of U.P. PWD is asking for issuing of more funds because earlier allotted budget was not sufficient for completion of site preparation. HC to request the State Government for the balance requirement of funds
15	Allahabad	Site Preparation	CPC	CPC to expedite site preparation at 21 CCs which have already been funded by the State Govt/ NIC	Regarding this matter , E- Mail sent to E-Committee on dated 28/04/12. In this regard various reminder have been sent to PWD but PWD did not respond regarding the completion of sites.
16	Allahabad	Software Customisation	NIC	System officers are facing software problems, and NIC to look into the issues and resolve immediately	Pending

Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
17	Allahabad	Software Customisation	NIC	List of 45 customisations received by NIC. NIC to resolve the same.	Till date 17 issues are pending in CIS Software. E-Mail sent to E- Committee on dated 24-04-2012. All other were already sorted out.
18	Andhra Pradesh	Any other	CPC	To ask the State Govt for funds for different project modules for which funding from centre has expired or is about to expire such as Technical Manpower. To conduct meetings with the State IT Secretary and Finance Secretary	State Govt sanctioned funds to meet annual maintenance cost of ICT equipment - Laptops, Laser Printers, Consumables for printers, fuel for DG sets, broadband connectivity for Home Offices of Judicial officers for FY 2011-12. Discussions are in-progress with State Government for sanction of funds to meet all the recurring expenses for FY 2012-13.
19	Andhra Pradesh	Data Entry	CPC	Data entry needs to be completed at the 48 sites where software is deployed.	Data entry is fully completed at 26 sites till date and 86% of the data entry is completed at remaining sites.
20	Andhra Pradesh	DG Set	CPC	DG set procurement to be expedited for 1 DCC, and 6/9 TCCs for which funds were sent in March 2011.	NIC sanctioned funds for 77 DG sets, out-of which procurement and installation of 49 DG sets is completed.
21	Andhra Pradesh	DG Set	CPC	CPC to send the DG set cost estimates for 47 non-single court complexes to NIC for release of funds.	Funds received for 28 CC.
22	Andhra Pradesh	DG Set	CPC	As per the minutes of meeting held on 5th and 6th March 2012 with Secretary Justice, , CPC to take steps for providing cost estimates towards provision of power backup facility to all ICT equipment in the court complex.	CPC to take steps to provide cost estimates to NIC.
23	Andhra Pradesh	DG Set	NIC	NIC to release the funds for procurement of DG sets at 19 sites.	Funds awaited.



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24	Andhra Pradesh	Digital Signatures	CPC	CPC to provide the duly filled application forms to NIC for providing Digital signatures to all Judicial Officers in the State.	Applications are invited from all the Judicial Officers
25	Andhra Pradesh	Digital Signatures	NIC	NIC to take steps to provide software program to enable the Digital signature software to work on Linux platform.	Demo is arranged to all the CPC during the CPC meeting. The software yet to be distributed to the State NIC Units.
26	Andhra Pradesh	HW	Closed	Additional HW material to be delivered at 9 locations for which orders were issued during June 2011.	Work completed.
27	Andhra Pradesh	HW	Closed	Vendor HCL to publish delivery schedule for 8 court complexes for which orders are issued in March 2012.	Vendor delivered material.
28	Andhra Pradesh	HW	HCL	Vendor M/s HCL to complete Hardware installation work at 1 site - Ramachandrapuram for which High Court given site readiness.	Work is in-progress.
29	Andhra Pradesh	HW	HCL	Vendor HCL to expedite the material delivery at 105 sites and initiate install of the material.	Delivery completed at 105 sites. UPS installation is completed at 77 sites and out-of these sites remaining Hardware installation is completed at 41 sites, and installation is in-progress at other sites.
30	Andhra Pradesh	HW	HCL	Vendor HCL to provide delivery schedule for 30 court complexes for which orders are issued in February 2012.	Vendor to publish schedule for 30 CC.

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31	Andhra Pradesh	ICT Upgradation at HC/Benches	Closed	Request for 32 laptops for newly recruited Judicial Officers in the State has been sent to NIC for processing as approved in the Empowered Committee meeting.	As per the VC held on 31st January 2012, no additional laptops are provided to judicial officers in the country as current scope of the project is to cover 14,249 Judicial Officers only.
32	Andhra Pradesh	ICT Upgradation at HC/Benches	NIC	68 LAN points to be provided at the main HC building, of the HC.	Further funds may be provided if funds are available under the account head ' ICT upgradation for SC/ HCs', else High Court to take steps to provide the 68 points with its own funds.
33	Andhra Pradesh	LAN	Closed	Vendor M/s HCL to deliver LAN material at Amalapuram CC for which orders are issued during June 2011.	Material delivered.
34	Andhra Pradesh	LAN	HCL	Vendor M/s HCL to complete LAN installation at 5 sites - Nuzvid, Ongole, Chirala, Amalapuram, Sanga Reddy and Ramachandrapuram	Work completed at Sanga Reddy, Ongole, Nuzvid, Chirala, Amalapuram locations and Ramachandrapuram site made ready for installation for which work is pending at Server Room.
35	Andhra Pradesh	LAN	NIC	NIC to direct vendor M/s Wipro to provide BOM for 8 sites for which SRVF is sent to NIC.	BOM submitted to NIC, purchase order yet to be released.
36	Andhra Pradesh	LAN	Wipro	Vendor to initiate installation of LAN at 105 sites.	Vendor to publish installation schedule, but work can't be initiated unless the delivery is fully completed.
37	Andhra Pradesh	Services Delivery	NIC	Out of the desired 30 services, High Court is providing 3 services. To Complete the customization of software and gear- up to the level of providing all services, technical resource person from NIC to be placed at High Court of AP.	Final version received from NIC Pune, the same is under trial implementation at District Court Complex, Kurnool.

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38	Andhra Pradesh	Site Preparation	CPC	Site preparation work to be expedited by the CPC at 123 sites	Site preparation work in-progress - 21, funds transfer in-process - 54 sites., sites ready and srvf sent - 11, decision needs to be take for site preparation - 37.
39	Andhra Pradesh	Site Preparation	CPC	As per the minutes of meeting held on 5th and 6th March 2012, CPC to take steps for returning of surplus funds from the Site preparation head along with interest component.	Funds transfer is in-process for private court complexes, and information is called from respective Districts on the status of remaining court complexes - existing/working/dilapidated etc so that decision can be taken by the High Court.
40	Andhra Pradesh	Site Preparation	CPC	Out-of 297 court complexes in AP - JSC/CSR created - 174 sites, JSC creation is not possible at 82 sites out-of which 54 CCs are in private buildings, and work is in-progress at 41 sites. As per the Steering Committee, APHC direction, no JSC is required but HW and LAN have been requested by HC for computerization. Request has been sent to NIC for providing ICT infrastructure.	High Court has agreed to bear the cost of LAN/HW shifting as per empowered committee decision. SRVF confirming the availability of power points, space, server room to be sent to NIC.
41	Andhra Pradesh	Site Preparation	CPC	21 sites SRVF to be sent to NIC from CPC	Pending
42	Andhra Pradesh	Software Customisation	CPC	CPC to provide software requirements for Court Fees, Registers, Nazarath section, and Accounts to NIC Pune to initiate the customization process.	CPC is in the process of gathering required business rules from the Districts.

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43	Andhra Pradesh	Software Customisation	NIC	As desired by CPC, software expert to be stationed at High Court, AP to address issues related to software customization and complete development work for remaining modules. CPC already sent detailed requirements to NIC on 14th February 2012 for deployment of technical personal.	NIC/eCommittee to resolve the issue and decentralization plan to be intimated to High Court.
44	Andhra Pradesh	Software Rollout and Training	Closed	Deployment of Application software to be taken up for 1 CC at Srikakulam where hardware and LAN have been installed	Application software is deployed on 15th February 2012
45	Andhra Pradesh	Technical Manpower	CPC	High Court to take steps for deployment of 3 System Officers and 27 System Assistants (24 at Districts and 2 at High Court)	Notification issued on 30th May 2012.
46	Andhra Pradesh	WAN	CPC	HC to coordinate with BSNL and NIC to complete WAN work at 25 District HQ locations.	WAN link available and working at - 13 sites, and at remaining 12 sites HCL to deliver the routers.
47	Andhra Pradesh	WAN	HCL	HCL to deliver the WAN material at 11 sites for which shipment orders issued by NIC, Delhi	Material delivered at 5 sites, and vendor to initiate shipment at remaining locations.
48	Andhra Pradesh	WAN	HCL	Vendor BSNL to provide BB facility to taluka sites - 25	Work not yet started as no proper contact person available at BSNL
49	Bombay	Any other	CPC	To ask the State Govt for funds for different project modules for which funding from centre has expired or is about to expire such as Technical Manpower. To conduct meetings with the State IT Secretary and Finance Secretary	State Government is already requested to provide recurring costs and subject is in process with State Government. Data is awaited from the District and Subordinate Courts for the same.

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50	Bombay	Data Entry	CPC	Data entry funds received by the HC and data entry initiated. Data Entry to be completed in local language.	Data Entry in Local Language initiated at 256 Court Complexes, data entry has been completed at 168 CCs and is in progress at 88 Court Complexes.
51	Bombay	DG Set	CPC	DG set cost estimates to be sent for 200 non single court complexes which are ready to NIC	Procurement of DG Set is in Progress.
52	Bombay	HW	Closed	Vendor HCL to plan and schedule the Hardware delivery for 7 Court complexes. PO released in Aug 11 and installation to be completed for 8 court complexes.	Closed
53	Bombay	HW	Closed	CPC to share the list of new courts that need HW, due to increase in courts	List sent to NIC, New Delhi. Computerisation of additional courts will be taken up in the next phase as there is no provision of the same in the cabinet approval.
54	Bombay	HW	HCL / UNILIN E	UPS issues are not being attended by Uniline	Complaints are forwarded to M/s. HCL
55	Bombay	LAN Survey	CPC	LAN survey / orders to be issued for sites reported as ready by HC	LAN PO/ survey orders have been issued for all sites for which SRVFs are available. SRVF of ready Sites will be sent to NIC shortly.
56	Bombay	Services Delivery	CPC	Services Delivery to be initiated through JSC where JSC is completed	Service initiated at 384 Court Complexes.
57	Bombay	Site Preparation	CPC	Site preparation work to be completed at 20 CCs where funds has been provided.	Site Preparation work is in progress at 8 Court Complexes.

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58	Bombay	Software Rollout and Training	NIC	Software, updated with Marathi language support to be installed at balances of 25 / 35 district HQ. NIC Pune to give completion timelines for software rollout for version CIS 3.0	CIS Version 3 will be installed only after receipt of new Hardware
59	Bombay	Software Rollout and Training	NIC	Software installation updation of Marathi language makes system very slow on the old hardware. (excluding Goa, Daman & Diu).	CIS Version 3 will be installed only after receipt of new Hardware
60	Bombay	WAN	CPC	CPC to meet MTNL regarding lease line connectivity in Bombay City	As per email letter dated 18/05/2012 meeting with MTNL authorities is proposed.
61	Calcutta	Data Entry	CPC	Backlog data entry to be initiated at 81/86 CCs where software has been installed	Backlog data entry has already been initiated at 17 District Court Complexes. Backlog data entry also started some of the taluka courts in the district of Coochbehar, Darjeeling, Howrah & City Sessions, Kolkata. Backlog Data entry at other taluka court complexes will start as soon as possible.
62	Calcutta	DG Set	CPC	DG sets to be installed at the remaining 20/79 CCs for which DG set funds were provided	DG sets have been installed at 76/ 79 court complexes
63	Calcutta	Hardware	Closed	Khatra, One slim Client Not Functioning, Call logged 3 months ago. Problem not solved as yet	SOLVED
64	Calcutta	Hardware	Closed	Bishnupur, KVM Switch not working. Call Logged 20/03/2012. Problem not solved as yet	SOLVED

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65	Calcutta	Hardware	Closed	Uttar Dinajpur District Court,One mouse connected with a slim client is not working properly,one slim client is not booting up,pending since one month and a half.	SOLVED
66	Calcutta	Hardware	Closed	Howrah,One slim client having booting problem. Call logged about more than one month. No response from vendor as yet.	SOLVED
67	Calcutta	Hardware	HP	Suri,KVM Switch not working. Call Logged dated 24/01/2012. Problem remains unsolved.	NOT SOLVED YET
68	Calcutta	Hardware	HP	Chandannagore,One Slim Client mother board problem. Call Logged about more than one month. Part not replaced. Still not solved.	NOT SOLVED YET
69	Calcutta	Hardware	HP	Uluberia,2 UPS are not functioning. Call logged about 6 months ago. No response from vendor.	NOT SOLVED YET
70	Calcutta	HW	Closed	Barasat,One Slim Client having Power Switch problem. Call Logged one month ago. .No response from vendor as yet	SOLVED
71	Calcutta	HW	Closed	Bashirhat,One Slim Client having mother board problem. Call Logged about 6 months ago. .No response from vendor as yet	SOLVED
72	Calcutta	HW	Closed	Berhampore Criminal,Server Network Card not configured. Call logged dated 20/01/2012. No response from vendor as yet.	SOLVED

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73	Calcutta	HW	Closed	Lalbagh Criminal, KVM switch is not working. Call Logged dated 14/01/2012. No response from vendor as yet	SOLVED
74	Calcutta	HW	HP- Uniline	Bishnupur, One 500 VA UPS Problem. Call Logged about 1 month ago. No response from vendor as yet.	NOT SOLVED YET
75	Calcutta	HW	HP	Bongaon, One Slim Client having SMPS problem and one printer is not working. Call Logged about two months ago. No response from vendor as yet	Printer problem solved but SMPS problem not solved yet
76	Calcutta	HW	CPC	HC to decide site where 5KVA UPS delivered at district court of South 24 Parganas can be utilized in West Bengal.	Pending, the matter will be placed before the steering committee after receiving requirement report from the NIC.
77	Calcutta	HW	CPC	Additional HW order to be issued for Kakdip court complex	HC to forward SRVF so that PO can be issued
78	Calcutta	HW	HP	HW installation to be completed at the 3 taluka court complexes of Andaman	Redistribution has been completed. Installation is pending
79	Calcutta	HW	HP	HP reported that signoff is pending at 3 locations (Andaman Nicobar and Lal bagh), CPC confirmed that due to server issues the signoff is pending. HP to resolve the issues at the earliest.	Pending



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80	Calcutta	ICT Upgradation at HC/Benches	Registrar Listing	Site not ready Certificate to be provided to the vendor for UPS delivered at High Court.	No change in issue
81	Calcutta	ICT Upgradation at HC/Benches	Registrar Listing	Touch screen KIOSKs to be installed at HC. HC to identify location for installation of KIOSKs	No change in issue
82	Calcutta	LAN	Closed	Mathabhanga,2 LAN nodes not working. Call logged 25/01/2012. Problem remains unsolved.	SOLVED
83	Calcutta	LAN	Closed	Dinhata,One switch port not working. Call logged 27/01/2012. Remains unsolved.	SOLVED
84	Calcutta	LAN	CPC	Diamond harbour civil court- Lan connection between new and the old civil court building is damaged to some extent during underground construction work of the criminal court building and shifting of LAN to a newly constructed building	High Court to obtain the estimates for the repair work from the Vendor, and place the same to the State Govt. for consideration
85	Calcutta	LAN	HP	Siliguri-LAN connection in the old building is required to be removed for new construction	HP has been informed M/S Sysnet Global PVT ITD has been instructed to submit the cost estimate at the earliest to move the Govt for the allotment of the fund.

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86	Calcutta	LAN	HP, Webel	Alipore Civil Court, City Civil, Presidency Small Causes - LAN Integration issues	It is already integrated. But a section of the Old LAN is not accessible only at the Alipore Civil Court. The Old LAN is being maintained by M/s WTL The issue was taken up in the steering committee meeting dated 07.06.12 and it has been decided that the representatives of m/s WTL, m/s HP & NIC along with CPC will inspect the said court complexes on 15.06.12 to identify and solve the problem of LAN integration.
87	Calcutta	LAN/HW	HP	CPC reported that at ALIPUR and CMM Court complex, the switches/ UPS are not functioning and little or no support is being provided by the vendor. CPC stated that an Overall maintenance agency is required for upkeep of the ICT equipments under the eCourts project.	Pending
88	Calcutta	Other	HP	In case of Natural calamities like flood, fire etc, the Vendor is requested to provide estimate for repair work by the High Court, but estimate receipt is pending from HP	HP to respond
89	Calcutta	Services Delivery	CPC	In recent times that a substantial number of courts in some of the District Courts and Talukas where CIS software was previously deployed are not using the CIS at all. Further, those who are using it aren't even using all the available modules thereon.	Steps have been already taken and problems are identified. Direction has been issued to initiate CIS operation.
90	Calcutta	Site Preparation	CPC	HC to send site preparation cost estimates for Municipal CC, Howrah and Railway Magistrate CC, Nadia	Cost estimates have been requested from PWD. HC has committed to provide cost estimates

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91	Calcutta	software roll-outs	NIC	CPC sent a mail regarding the software issues separately to NIC. NIC to take up the issues/ recommendations in consultation with ECommittee	NIC to revert
92	Calcutta	Technical Manpower	Closed	Technical manpower who have produced the No Dues certificate, have received the caution deposit, HC to confirm the same.	Technical Manpower have received their caution deposit
93	Calcutta	Technical Manpower	NIC	System officers/ system assistants are required by the High Court for implementation at the Taluka Level. CPC has sent a mail regarding it to NIC. NIC responded that strict action will be taken against TERASOFTWARE the agency which is providing the SO/ SAs. CPC also reported that the SO/SA are reluctant to move from District Courts to Taluka court for implementation	NIC to resolve
94	Calcutta	WAN	BSNL	BSNL WAN connectivity has been only completed at one location.	Pending
95	Chhattisgarh	DG Set	CPC	High Court to expedite the purchase of DG sets at 14 CCs for which funds were sent.	Purchased. Delivered in 6 districts. In next 2 weeks time, delivery will be completed in all districts. HC to share the list of CCs, where DG set procured and installed.
96	Chhattisgarh	ICT Upgradation at HC/Benches	eCommittee	Request for provision of 44 laptops, 60 laser printers and corresponding cartridges for new judicial officers to be processed by NIC	Matter placed before the Empowered Committee as the approved number of laptops that can be provided is reached

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97	Chhattisgarh	ICT Upgradation at HC/Benches	eCommittee	A memo has been sent from High Court, Chhattisgarh requesting to provide 181 computers.	Further infrastructure under this head can only be provided based upon the availability of funds under this account head. The matter has been placed before the eCommittee as funds are insufficient
98	Chhattisgarh	LAN Survey	CPC	SRVF to be sent for district court complex at Janjgir-Champa.	Site preparation is in progress (Civil).
99	Chhattisgarh	LAN Survey	CPC	Site survey to be taken for district court complex at Uttar Bastar (Kanker)	SRVF to be sent to NIC.
100	Chhattisgarh	Site preparation	CPC	HC to provide site preparation cost estimates for 15/ 83 CCs which are yet to be funded.	Work in progress. Court complexes are running in rented accommodation. Guideline has been provided by NIC HQ for the same.
101	Chhattisgarh	Site preparation	CPC	CPC reported that site preparation is pending at 40 locations which will be completed by 31 March 2012	Communication has been sent to District Judge to expedite the site preparation activity.
102	Chhattisgarh	Site preparation	DOJ	DoJ to send a letter to PWD Secretary for speeding up site readiness.	Letter not received yet
103	Chhattisgarh	Site preparation	CPC	SRVF for 25 sites to be sent to NIC.	12-13 SRVF. Rest will be sent shortly

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104	Chhattisgarh	Software	NIC	High Court had requested a technical team for solving CIS related issues and training in the last VC meeting	NIC team visited Chhattisgarh. Discussed all issues with the HC. Technical team yet to be provided to address the following issues: 1. Bi lingual (Hindi to be incorporated) 2. Report section to be modified
105	Gauhati	Any Other	Closed	To provide BSR code for transfer funds for district court complexes of Tripura	Resolved
106	Gauhati	Any Other	CPC	To ask the State Govt for funds for different project modules for which funding from centre has expired or is about to expire such as Technical Manpower. To conduct meetings with the State IT Secretary and Finance Secretary	The Consultant and NIC Coordinator met the State Law Secretary Mr. DK Mahanta in State Secretariate and discussed in detail. The Law department has reportedly written to the HC for the details of no. of posts, scales etc for the systems officers along with justifications for such posts for the state so that it becomes acceptable to finance department. The HC has recently provided all the information sought by the state Law Department. The finance department will examine the entire case.
107	Gauhati	Data Entry	CPC	NIC to provide funds for pending cases, data provided by the High Court	Data entry of 1,25,000 cases (~54,000 cases alone in Guwahati) is completed. NIC HQ was requested vide email dated 31.10.2011 to provide additional funds for data entry of 16105 cases. Funds have been received for 6431 cases only. Funds yet to be received for 9674 no. of cases. NIC has transferred funds for 14,440 as per communication received from NIC co-ordinator. Courts where CIS is to be implemented, the no. of pending cases will be provided in due course. Recently, funds for 4,751 no. of pending cases for Mizoram has been requested to NIC-HQ by the CPC.

Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
108	Gauhati	DG Sets	CPC	DG Set funds to be released for 4 CCs for which estimates have been submitted. Cost estimates are high. HC needs to send the revised estimates for these 4 CCs for Mizoram.	The bench has so far provided revised cost estimates for 3 court complexes only. Revised estimate for Lunglei is awaited as the previous estimate provided by the Aizawl Bench exceeded the upper limit.
109	Gauhati	HW	HCL	5 Nos. of Thin Client were taken for servicing of which 3 machines has not yet been delivered in D&S Court, Barpeta	2 nos. solved, 3 nos. of thin client herein Serial No.3111PB766726/3111PB766822/3111PB766729 not yet delivered
110	Gauhati	HW	HCL	Thin Client - 2111PB691124 (booting problem), Slim Client (log-in and display problem) - 2111AA677684, Slim Client - 2111AA677682 (power problem), Modem - 462-17230-10 (not working) not working in Bongaigaon District court.	The vendor has been informed in May. Not yet repaired.
111	Gauhati	HW	HCL	Slim Client - 8111AA960775 in Abhayapuri, Bongaigaon not working.	The vendor has been informed on 28-May-2012. Not yet repaired.
112	Gauhati	HW	HCL	Two thin clients (3111PB779859, 8111PB941336 ) and the printer (VNC3F23020) not working in Abhayapuri.	The vendor has been informed on 28-May-2012. Not yet repaired.
113	Gauhati	HW	HCL	Slim Client problem in Darrang District Court (8601828551). 2 UPS not working in Darrang District Court (Reported in February 12)	Reported to HCL on 7-June-12
114	Gauhati	HW	HCL	3 Laserjet printers are not working in Darrang District Court.	Reported to HCL on 25-May-12
115	Gauhati	HW	HCL	Server UPS (ULP10B-70E) not working as well as the Server (SGH006XF8D HP Proliant DL185G5)	Reported to HCL in the 1st week of June.
116	Gauhati	HW	HCL	In Jorhat District Court, slim client (3111AA778833) not working and SDJM Court-Majuli, 2 thin client not working (311PB779302, 311PB779322)	Reported to HCL on 23 May 2012 and 12 Feb 2012 respectively.
117	Gauhati	HW	HCL	In Kokrajhar, Catalyst Switch is not working.	Reported to HCL on 23/4/2012. No action yet.

Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
118	Gauhati	HW	HCL	In Kokrajhar, Fibe optic cable connection not done.	OFC materials not yet received.
119	Gauhati	HW	HCL	In Lakhimpur, 2 UPS back up problem and 3 thin clients are not working.	The vendor has been informed. No action as yet.
120	Gauhati	HW	HCL	3 Thin Clients and 2 UPSs are not working in CJM and D&S CC in nalbari	HCL has been informed.
121	Gauhati	HW	HCL	In District court complex Silchar, Server is not working properly. Basically it is a booting problem.	HCL had been informed on 3-May-12. No action yet.
122	Gauhati	HW	HCL	In District court complex Silchar, one thin client, one switch and one server not working.	Complaint lodged on 5 May-12.
123	Gauhati	HW	HCL	In family Court Silchar, two thin clients are not working.	Complaint lodged on 7-June-12.
124	Gauhati	HW	HCL	In District Court Silchar, 14 Thin Clients are not working.	Complaint lodged on 1-June-12. Not attended as yet.
125	Gauhati	HW	HCL	UTP CAT 6 Cable connecting the switch and the server get burnt due to high voltage.	Informed the vendor. But the vendor says they can not replace it as it does not come under warranty.
126	Gauhati	HW	HCL	5 Thin client not working in D&S Court, Goalpara [2111PB691036, 2111PB691047, 2111PB691048, 2111PB691140, 2111PB691141(Thin clients)].	HCL has been informed.
127	Gauhati	HW	HCL	Hardware Delivery Issue: Hardware received in short in Sonamura and Khowai CCs in West Tripura	Mails sent from CPC as well as from the NIC HQ to the vendor to look into it and early resolution.
128	Gauhati	HW	HCL/Uniline	UPS Problem: 2 UPS currently not working and no back up for 3 UPS in District Court Complex in Kamrup.	Complaint lodged already.
129	Gauhati	HW	HCL/Uniline	1 UPS not working in MACT, Kamrup	Complaint lodged several times.

Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
130	Gauhati	HW	Closed	UPS with Serial No. 2K11C-1120 EE is not installed and hence not working at Foreigners' Tribunal Court, Dhubri. The complaint lodged on 14.02.2012	Resolved
131	Gauhati	HW	Closed	UPS not installed in District & Session Court, Dhubri and SDJM CC, Bilasipara	Resolved
132	Gauhati	HW	Closed	Thin Client not working at Cachar, District & Sessions Judge Court Complex . 22.12.2011 & 10.02.2012	Resolved
133	Gauhati	HW	Closed	Thin Client not working at Cachar, Family Court Complex. 12.02.2012	Resolved
134	Gauhati	HW	Closed	UPS Problem, not giving proper backup. 22.12.2011 (West Tripura, Agartala)	Resolved
135	Gauhati	HW	Closed	Problem with HP Server bearing S/No.S/N : SGH9202YWM (DVD-Rom not working) at Foreigners Tribunal, Tezpur, Sonitpur	Resolved
136	Gauhati	HW	Closed	Problem with HP Server bearing S/No.S/N : SGH006F8F (System gets reboot again and again) at District & Sessions Judge Court, Tezpur, Sonitpur	Resolved
137	Gauhati	HW	Closed	One Winbee Thin client having problem of CMOS Battery in Foriengners Tribunals,Nagaon. SN-1010013937010912	Resolved
138	Gauhati	HW	Closed	3 Winbee Thin clients getting start up problems in SDJM Kaliabor,Nagaon	Resolved



Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
139	Gauhati	HW	Closed	Slim Client (Sl. No-2103AA291953) not working at Tinsukia, District & Sessions Judge. 13.02.2012	Resolved partially. SMPS replaced. Now the motherboard found to be defective.
140	Gauhati	HW	Closed	Thin Client not working at Bongaigaon, District Court Complex. 23.02.2012	The vendor was supposed to hand over the repaired thin client by 18.04.2012. But has not returned as yet.
141	Gauhati	HW	Closed	Problem with WD 250 GB USB HDD bearing S/N: WX80AC949981 (Read/Write Error) at District & Sessions Judge Court, Tezpur, Sonitpur	HCL has taken the modem for repairing.
142	Gauhati	HW	Closed	One Laptop Problem battery isnot working properly. District & Sessions Court,Nagaon.	Resolved
143	Gauhati	HW	Closed	5 Nos of thin clients are not working in District & Session Court, kamrup	The vendor has been asked to repair it on urgent basis.
144	Gauhati	HW	Closed	2U HP DL 185G5 SERVER not working (Sl. No - SGH007XSK2) at Tinsukia, District & Sessions Judge. 21.02.2012	Resolved
145	Gauhati	HW	Closed	One I/O box problem for LAN connectivity at Sivasagar, District and Sessions Judge, Sivasagar. 06.02.2012	Resolved
146	Gauhati	HW	CPC	External hard disk missing in SDJM Court, Abhayapuri, Bongaigaon. No back up possible. Reported on 30.01.2012	Missing from customer site. Sign-off collected by vendor. According to vendor, it was stolen.

Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
147	Gauhati	HW	CPC	HP Proliant Server Problem at Darrang, District and Sessions Judge	Complain registered at HCL. Since it is a HP Server, the SO has been asked to reodge the complaint to M/s HP. Complaint will be lodged to M/s HCL today.
148	Gauhati	HW	HCL	Two LAN switches became defunct in District & Session Court, North Lakhimpur.	One switch has been repaired and returned on 30th April 2012. One more switch is still to be repaired.
149	Gauhati	HW	HCL	In district court Goalpara, I/O box problem. Reported to HCL on 28/11/2011. I/O needs to be replaced. Patch Panel is also reported short.	Patch panel problem resolved by court. I/O box problem still remains to be resolved. HCL not attended yet.
150	Gauhati	HW	HCL	Hardware purchase orders issued for 7 court complexes at Manipur and 4 at Tripura. Delivery and installation pending.	Hardware delivery completed in Assam, Manipur and Tripura. Installation completed in five court complexes in Manipur. Pending.
151	Gauhati	HW	HCL	1 no of Winbee Thin Client Problem at Morigaon, District & Sessions Judge Court Comple. 03.02.2012	Service Order No is: 8601193459. HCL has taken for repair on 09.02.2012. Pending.
152	Gauhati	HW	HCL	1 no of TVS MSP 455 XL printer Problem .SI No- KAD4FD001935, 10.01.2012 at Morigaon, District & Sessions Judge Court Complex.	HCL taken for repair on 10.01.2012. L /C burnt. Pending.
153	Gauhati	HW	HCL	Battery of UPS not received yet at Barpeta, CJM. 13.02.2012	No response from the vendor. Complaint was registered by the SO almost a year back. No response from HCL/Uniline. Not submitted report.
154	Gauhati	HW	HCL	2 UPS 500 VA BACK UP PROBLEM at Jorhat, District & Sessions Court. 22.02.2012	Vendor has reached the site for repairing.

Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
155	Gauhati	HW	HCL	Kiosk machine and one HP Laserjet 1022 printer not working at Kamrup, MACT court, Ulubari. Issue started almost two months back.	Both the Kiosk and the HP laserprinter Complaint Registered at HCL two months back. The SO mailed the vendor 4 times followed by phone call. Still not attended by HCL. SO has repaired the kiosk somehow but the printer is still left unattended.
156	Gauhati	HW	HCL	Taken One Mother Board & One 1GB RAM of HCL Slim Client for repairing at Dibrugarh, District & Sessions Judge Court dated 01.11.2011. 28.10.2011	HCL has attended. Not replaced till date.
157	Gauhati	HW	HCL	OFC termination are not proper, 2 no. of Thin Client and 1 no. of 15" monitor are not receive till now and the 2KVA UPS batterys are not installed at the Rack. 25.01.2012 (Golaghat, Golaghat District Court)	OFC termination done. UPS not installed. Thin client and monitor not provided.
158	Gauhati	HW	HCL	Problem with G7.03 L/L Modem bearing S/N: 461-16190-10 (Connectivity Error) at District & Sessions Judge Court, Tezpur, Sonitpur	Modem taken for repairing
159	Gauhati	HW	HCL	HP Scannar adapter problem-not getting power supply, SN-CN9ARA0061. District & Sessions Court Nagaon.	Adapter was taken on 28-Mar-2012 and not returned yet by HCL.
160	Gauhati	HW	HCL	One Uniline UPS of 500VA cannot be started in Foriengers Tribunals,Nagaon.	No battery back-up. Informed Unline. No response yet.

Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
161	Gauhati	HW	HCL	KVM switch is not installed in SDJM , Hojai,Nagaon and one KVM switch in Foreigners Tribunals, Nagaon is not working. SN-KVU00401D08B0068	KVM switch in FT is working now. KVM Switch in SDJM is not installed by HCL.
162	Gauhati	HW	HCL	Two Winbee Thin clients getting start up problems in SDJM Hojai, Nagaon	Collected by the vendor but not returned yet by the vendor.
163	Gauhati	LAN	Closed	In Dibrugarh, LAN nodes are not working. The issue was reported to M/s HCL on 21/11/2011	Issue resolved
164	Gauhati	LAN	Closed	LAN to be completed in 3 sites in Assam (District Court Dhubri, SDJM Bilasipara and FT Dhubri).	LAN installation completed in Dhubri
165	Gauhati	LAN	CPC	HC to issue order for procurement and installation of 15 DG sets	The HC has issued advertisement (tender) for 11 CCs in the state's leading daily news paper. Oorder is yet to be issued.
166	Gauhati	LAN	HCL	LAN Installation pending in Lunglei and Champhai in Mizoram	LAN installation going on currently.
167	Gauhati	LAN	WIPRO	LAN survey pending in Lamphel Court Complex (Manipur East) and Udaipur CC (South Tripura)	Wipro has reportedly completed the survey. Survey report submission is pending.
168	Gauhati	Site Preparation	CPC	Electrical Work pending in two sites in Mizoram (Mamit and Saiha) and three sites in Assam (Udalguri (electrical), Dhansiri and Dhokuakhana).	CPC to verify and ensure Site Readiness at these 4 sites.
169	Gauhati	Site Preparation	CPC	5 Court Complexes in Arunchal Pradesh have been identified for computerization	Site preparation (Construction) is going on in District Judges Court, Tezu . Estimates sent recently for one more district court in East Arunachal. Site location for remaining 3 fast track courts are

Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
					yet to be identified.
170	Gauhati	Software Roll-out	CPC	No SO available at Hailakandi and Karimganj sites and hence SW Roll Out pending and Data Entry is pending.	SO for Hailakandi to join today, ie. On 6-June-12. SO was deployed in Karimganj but the SO resigned soon after joining. New candidate selected but she has not yet joined.
171	Gujarat	Any other	Closed	Regarding NJDG, the CPC informed that permission to transfer data was taken from the committee. Sample data will be transferred to NIC for NJDG for testing purposes.	Data has been sent for testing to NIC, NJDG team
172	Gujarat	Any other	HP	HP to install the modems and routers for WAN connectivity.	Work in Progress. Active monitoring done
173	Gujarat	Data Entry	Closed	Data entry and service initiation statistics to be updated on portal	All district courts have updated details on the portal
174	Gujarat	DG Set	CPC	DG set installation	DG Set Installed at 53 CCs. Civil work completed & electric work in progress at 33 CCs. Civil work in progress at 33 CCs.
175	Gujarat	DG Set	NIC	HC sent cost estimates for 4 CCs which are ready.	Pending at NIC HQ
176	Gujarat	HW	Closed	The UPS vendor is not providing the service.	Closed
177	Gujarat	HW	HP	Printer driver issues have been detected in the HW installed. Thin clients are unable to print using laser printers, e.g. at Baroda	Printing is not possible when printer is connected to thinclient and user is logged in to server

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178	Gujarat	LAN Survey	Closed	LAN Survey completed by Wipro.	LAN Survey completed by Wipro.
179	Gujarat	LAN	Closed	M/s. HP to complete LAN delivery at 7 CCs and installation at 78 CCs where the delivery has been completed	Done
180	Gujarat	Services Delivery	CPC	Services delivery status provided by the High Court	Software has been installed above 1 year back
181	Gujarat	Site Preparation	NIC	PO need not be issued against four sites: PETLAD,ANAND; KODINAR,JUNAGADH,BHESAN,JUNAGADH and ANJAR,KACHCHH. Mail sent to Mr. Radha on 3rd March 2012. Vide Letter no CC/45/2012	Pending at NIC
182	Gujarat	WAN	HP	HP to install the modems and routers for WAN connectivity.	Pending
183	J&K	Any other	CPC	To ask the State Govt for funds for different project modules for which funding from centre has expired or is about to expire such as Technical Manpower. To conduct meetings with the State IT Secretary and Finance Secretary	In process
184	J&K	Any other	NIC	Leased Line at All District Courts of J & K	To run the ecourt project Leased Line is urgently required. BSNL is slow in installation process and to deliver the required hardware at District Level. (Routers and OFC Cable connectivity)
185	J&K	Any other	NIC	HC has requested for toolkits @1000/- per kit for technical manpower for doing simple repair work at districts	In this regard mail is already sent by CPC Dated 01/02/2012 that around 33,000/ will be sanctioned in favour of High Court so that toolkits will be purchased.Still till date 03/05/2012 we have not recived any

Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
					information in this regard. It is taken up in the Empowered Committee for approval.
186	J&K	Any other	NIC	5 KVA UPS is required by the HC.	We are facing lot of problem at High Court of J & K Srinagar-Wing. Court work suffers a lot due to non availability of 5 KVA UPS.it very urgent and needs to be done on war footing otherwise whole system at Srinagar High Court wil stop functioning any time. So NIC need to process the request at an earliest.
187	J&K	Any other	NIC	Voltage stabilisers are being requested as a special case for J&K. Rs. 4 lakh are required for the same. The request has been received at NIC. However, no provision has been made for the component.	HC to request for voltage stabilisers to the State Govt. The matter may be taken up in the Empowered Committee in case the State Govt. refuses to provide funds for the same.
188	J&K	Any other	NIC	Digital Signature request forms have been sent to HC. NIC to provide clarity on the usage.	Digital signature issues to be resolved at a nation wide level.
189	J&K	Any other	Wipro	M/s WIPRO to provide LAN / HW Support at the District Sites; pending complaints to be resolved.	Meeting conducted at NIC HQ, Wipro asked to resolve pending complaints. It is in process.
190	J&K	Data Entry	CPC	Data entry status to be provided by the High Court	Web portal updation of cases are done on daily basis.
191	J&K	DG Set	CPC	DG set cost estimates to be sent for 40/76 sites which are ready.	For remaining sites site ready plan is already submitted
192	J&K	DG Set	NA	DG set to be installed at 4 sites for which funds were transferred on 19 Sep 2011. However, HC has reported non receipt of funds	CPC has confirmed receipt of funds and DG set installation in progress at the pending sites
193	J&K	HW	CPC	Installations to be completed at Katra (as and when court puts the electrical points ) & Mahore (power stabiliser issue).	In this regard mail is already sent by CPC Dated 01/02/2012 that around Rs 10 lakh will be sanctioned in favour of High Court so that Voltage stabilisers/transformers will be

Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
					purchased.
194	J&K	HW	CPC	CPC has requested that hardware be provided to J&K High Court as the existing infrastructure is old during VC held on 23 Dec.	CPC written to NIC
195	J&K	HW	CPC	CPC informed that the hardware installed in the Kishtwar building was burnt in the building fire and whether the same can be replaced under warranty.	CPC written to NIC
196	J&K	HW	HCL	LAN and Hardware at Leh/Kargil districts yet to be delivered and installed	PO returned by HCL. NIC to reissue the order as no Hardware received so far.
197	J&K	HW	HCL	Installations to be completed at Katra (as and when court puts the electrical points ) & Mahore (power stabiliser issue).	Power point/power issues resolved. HCL to complete installations. Issue solved at Katra
198	J&K	HW	M/s Wipro	Servers are not working at CJM Court Ramban	Complaints are already logged in this regard, around 54,000 cases are completed in terms of Data entry may be it will be more if the UPS issue is sorted out.
199	J&K	HW	NIC	Additional Hardware Required	Additional Hardware is required in District Courts for every court complex (Slim Client Machines are required). The hardware installed at District level is insufficient including LAN points
200	J&K	HW	Uniline	Uniline UPS problems have not been sorted. CPC has emailed the vendor directing the instant resolution of the complaints. Issues to be taken up with M/s Wipro and M/s Uniline	Yet to be completely solved



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201	J&K	ICT Upgradation at HC/Benches	Closed	Installation of VC Set up at both Jammu & Srinagar High Court Complexes - Tulip Telecom	Installation is Completed in both Wings by the vendor
202	J&K	LAN	Closed	POs for the OFC have been issued. Installations to be completed at Bisnah, RS Pura and Majalta	Issue Closed
203	J&K	LAN	Closed	POs for the OFC have been issued. Installations to be completed at Bisnah, RS Pura and Majalta	Completed
204	J&K	LAN	NIC	LAN at Leh/Kargil districts yet to be delivered and installed	PO to be issued
205	J&K	Services Delivery	CPC	HC to expedite the Service Initiation at 19 District court complexes where LAN / HW installation is completed.	At Pilot Site almost all services are started and for rest of districts it is under process. And the services which are started are updated on Website.
206	J&K	Services Delivery	DoJ	CPC suggested that a face to face meeting be conducted with the Judges of J&K.	Justice Level Meeting
207	J&K	Site Preparation	NIC	Reconstruction of the Taluka court sites which have been set ablazed by the angry public during the agitation of 2010. The name of these damaged Taulka sites is mentioned below: a) Munisff Court Site Pampora b) Munisff Court Site Tanmarg c) Munisff Court Site Mendher An amount of rupees 7 lakh 50 thousand @ 2.50 lakh each may be released for the reconstruction of these sites.	Few sites in Kashmir Division has some LAN issues but the main problem is faulty UPS. Low Voltage supply in big concern in the State of Jammu & Kashmir. That is main reason of UPS have got issues on daily basis. A mail in this regard is already sent to NIC Hqrs on 01-02.2012

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208	J&K	Site Preparation	NIC	<p>The District court complex Ganderbal &amp; Sub-Judge court Complex Pattan has been shifted to other places. The e-court room and JSC centres have not been constructed in those buildings where these courts has been shifted.</p> <p>Hence it is requested that an amount of rupees 5 lakh @ 2.50 Lakh each may be released for construction of e-court room &amp; JSC centers for these courts.</p> <p>It is pretent to mention here that Data entry of District Court Ganderbal is to be stopped because of the fact that the place where the District court is shifted is without e-court room.</p>	Mail in this regard is already sent to NIC Hqrs on 01-02.2012. No response in this regard received from NIC yet.
209	J&K	Software Customisation	NIC	NIC to respond to the High Court enquiry in the last VC meeting, requesting for information of SW designed for High Courts	Software received but it does not fulfill the requiements of High Court of Jammu & Kashmir. (The concern person may be deputed to both wings of J & K High Court in order to analyse the working pattern of the software already functioning on ground. The way they have been doing for the other High Courts by visiting personally). It is very urgent as our hardware on which the lobes software is running is already out of AMC since 2004-2005
210	J&K	Software Customisation	NIC	Availability of Customised SW in Urdu is required.	NIC to respond
211	J&K	Software Customisation	NIC	HC has requested for programmer for CIS troubleshooting	The CIS software has been installed and training has been provided. NIC to issue order for deployment of technical manpower at the State for resolution of CIS related issues.

Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
212	J&K	Software Customisation	NIC	Problem in Bail module, Interlocutory Application, Reports & Statements etc.	CIS software at Pilot site have problem in different Modules mentioned in issue description and many more at ground level. The concern person be deputed to visit the Pilot Site so that these issues can be resolved soon.
213	J&K	Technical Manpower	Closed	CPC requested DOJ in VC held on 23 Dec to write to the State Government for continuation of manpower.	J & K State is allotted a budget of Rs 38.79 for the financial year 2011-2012 only for 12 System officers & 40 System Assistants
214	J&K	Technical Manpower	CPC	Email IDs for Technical Manpower. (Technical Manpower lack proper communication with Vendors, High Authorities of Judiciary & NIC)	A communication in this regard has already been initiated by CPC sometime back.
215	Jharkhand	Any other	CPC	To ask the State Govt for funds for different project modules for which funding from centre has expired or is about to expire such as Technical Manpower. To conduct meetings with the State IT Secretary and Finance Secretary	Report has been sent to state government for funds related to tech manpower. Response is awaited.
216	Jharkhand	Any other	HP	Poor Service by vendor for problem resolution (response to calls logged)	Vendor was informed and the process has been expedited
217	Jharkhand	DG Set	CPC	DG set cost estimate to be provided for 1 CC (Twelve Court Building Complex-3- Rajmahal at Sahebgunj)	CPC to provide estimates.
218	Jharkhand	HW	CPC	Sign off on installation reports of HDD to be provided for Dhanbad District Court Complex.	The matter relates to the theft of HDD. The issue has been discussed with Principal District Judge Dhanbad and enquiry is in process.
219	Jharkhand	HW	HCL	CPC informed that the thin clients supplied to the High Court are without UPS	Vendor to resolve

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220	Jharkhand	HW	HP	The UPS problems need to be rectified. The mother board of server from Latehar district requires to be rectified.	No change in issue. Replacement / repair Process has a lead time of atleast 2 weeks which is a concern.
221	Jharkhand	HW	HP	Hardware installation problem in Simdega and Gumla which needs to be rectified earliest	Problem rectified at Gumla. 1 processor (CPU) to be provided for server at Simdega, at present server working on 1 CPU.
222	Jharkhand	HW	HP	HP to expedite hardware installation at 8/18 CCs for which order was issued in Feb, 2011. UPS issues have reported as resolved at Godda by HP. HC to confirm and provide sign off	UPS issues along with serial nos to be communicated to NIC and vendor
223	Jharkhand	Service delivery	CPC	Services delivery to be initiated at 8 DCCs where hardware / software have been installed	Service yet to be initiated. District has requested for appointment of System officers. It has been planned that 7 system officers on board at district will cater to 3 districts each regarding software roll out. It has been planned that one system assistant will be provided to each district to assist system pofficer.
224	Jharkhand	Site preparation	CPC	Site preparation to be completed at remaining 11/34 court complexes which have already been funded by NIC. CPC to submit SRVF for 5 sites to NIC HQ. (Ranchi - Main Building, and Magisterial Courts Building, Garhwa - District Judges Court Complex, Jamshedpur - District Civil Court Complex, Pakur - D.J. Court Building Complex.)	Site preparation to be completed. HC to forward SRVF.
225	Jharkhand	Software	CPC	CPC informed that the software cannot be rolled out in taluka locations as System Officers are not available.	DoJ requested CPC to install software at the taluka locations by sending system officers to the court complexes.

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226	Karnataka	Any other	Closed	To ask the State Govt for funds for different project modules for which funding from centre has expired or is about to expire such as Technical Manpower. To conduct meetings with the State IT Secretary and Finance Secretary	The required funds have been granted by the Government
227	Karnataka	Any other	eCommittee	CPC informed that data will be transferred to NIC for implementation of NJDG on receipt of communication to the High Court.	The matter will be placed before the PMC. E-Committee may give direction to the HC. This is yet to be finalized.
228	Karnataka	Any other	HP	Printer Driver Compatibility issue needs to be addressed	Vendor (M/S HP) has NOT YET Addressed the issue
229	Karnataka	Any other	NIC	CPC informed that data will be transferred to NIC for implementation of NAG on receipt of communication to the High Court.	The matter will be placed before the PMC.. E-Committee may give direction to the HC.
230	Karnataka	Any other	NIC	Kannada Language Fonts to be included in Thin Clients	New Issue raised for consideration by M/S HP for providing the solution
231	Karnataka	Any other	NIC	The training of the users to be done at Taluka places	Trainings need to be provided for CIS implementation at Taluks. Currently there is shortage of the trainers who will be stationed at the Taluks for handholding and initiating the services. Change management plan to be expedited too. This need to be addressed with High Priority.
232	Karnataka	Data Entry	NIC	Data entry and porting pending	Data porting at 32 DCs and 19 TCs Over
233	Karnataka	Data Entry	NIC	As per VC held on 23 Dec - Data porting has started, and has been completed at 22 District Courts. CPC informed that one of the modules is having issue being ported, and would require help from NIC.	The TCs have these issues: 1. Digital Signature tool is not available. 2. Dos printing not available and 3. Local language not available. These issues to be resolved.
234	Karnataka	DG Set	CPC	DG set installation to be completed at 76 CCs where funds have been sent	75 DGs installed as on 31/05/2012
235	Karnataka	DG Set	NIC	Request has been made to NIC for UPS instead of DG Sets at 52 Taluka places	NIC has informed them that this will be placed before empowered committee for consideration and it is still pending

Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
236	Karnataka	HW	Acer/HP	Printer Driver Compatibility issue needs to be addressed	It's a long pending issue and M/S HP has NOT YET Addressed the issue
237	Karnataka	HW	Closed	Chickmangalur District Completed. Pending from PDJ. PDJ has informed to shift the old damaged rack from court premises and same has been moved out of the location	The work has been completed by HP
238	Karnataka	HW	NIC	CPC reported that the Thin Clients which are being provided under the project are not capable for providing digital signatures.	NIC has to look into the matter and it is still pending
239	Karnataka	LAN	Closed	HP/Acer to complete LAN installation at 30 locations were material delivery is complete	HP has completed the work. And now Acer has completed too.
240	Karnataka	LAN	Closed	Poor quality / unsatisfactory cabling work at some court complexes needs to be addressed	HP has given undertaking that the Physical Damage issues will not be raised. Hence the DCs are informed to give sign off and in the meanwhile HP is rechecking the works.
241	Karnataka	LAN	Closed	Poor Quality of LAN Work done by HP	It's a long pending issue and M/S HP has started rechecking the work
242	Karnataka	LAN Survey	Acer	Acer to complete HW delivery for court complexes for which LAN order provided. Job Order for LAN Survey is to be released for 42 Locations for which SRVP is already sent.	LAN work is completed by Acer. JSM and HW installation is in progress. The new TCs supplied by Acer have issues of local language and DOS printing at counters. Graphic printing is delaying in counters. And Vendor (ACER) is yet to address the issue
243	Karnataka	Services Delivery	CPC	Services delivery to be initiated at the 19 district court complexes where Hardware / LAN is completed	Service Delivery has commenced in 32 DCs and will be commenced shortly in 21 TCs.
244	Karnataka	Site Preparation	Closed	Site preparation cost estimates to be provided for Nippani (Belgaum) and Sullia (Dakhin Kannada), court complexes to NIC HQ. Nippani and Sullia Estimates already sent.	NIC has sent funds, HC to confirm and it is confirmed now.

Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
245	Karnataka	Site Preparation	CPC	Site Preparation to be completed at 23 taluka level court complexes by PWD for which funds were provided in 2010 by NIC, and remaining by State Govt. CPC to provide SRVF for the same	SRVF for 19 Places is to be received by the High Court.
246	Karnataka	Site Preparation	CPC	Power point issues to be resolved at talukas wherever applicable	Awaiting report from HC. District Courts & PWD are informed to get the power point issues resolved
247	Karnataka	Site Preparation	NIC	Three L3 switches have not been delivered by NICS. NIC to look into the matter.	Installation is pending
248	Karnataka	Software	NIC	Open Office based Document Management System (DMS) is to be developed, which is a Long Pending Requirement	Long Pending Requirement
249	Karnataka	Software	NIC	All Required Modules / Services are not available in CIS	All 41 Services mentioned by the eCommittee cannot be initiated unless provisions are made / modules are developed in CIS
250	Karnataka	Software Rollout and Training	CPC	Software rollout status to be provided by the High Court.	32 DCs and 19 TCs completed with Data Porting.
251	Kerala	Any other	CPC	To ask the State Govt for funds for different project modules for which funding from centre has expired or is about to expire such as Technical Manpower. To conduct meetings with the State IT Secretary and Finance Secretary	Government have already conveyed its undertaking to fund for the recurring expenditures. Steps being taken to approach the State. A decision of the Committee in Charge of Computerisation of High Court is being awaited in this matter.
252	Kerala	Any other	HCL	CPC requested for one more engineer from vendor to be posted.	Vendors has not increased the strength of service personnels. No communication received from the vendor in this matter.

Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
253	Kerala	Data Entry	CPC	State govt. to be followed for release of data entry funds, data entry plan for taluka court complexes to be shared with NIC HQ.	State government has released the funds. Backlog Data entry has commenced in the courts. Courts have been directed to engage court-staff for backlog clearance works as per the guidelines in the Best Practices received from the e-committee.
254	Kerala	DG Set	CPC	DG sets to be procured at 26 district court complexes and 44 taluka court complexes at the earliest for which fund was provided in March 2009 and March 2011, respectively.	Procurement is required in 22 Court Centres in 1 <sup>st</sup> phase and 44 court centres of 2 <sup>nd</sup> phase. Thus DG sets required to be installed in 66 court centres. Works of DG sets has been completed in 44 centres of 2 <sup>nd</sup> phase. Work in progress in 22 centres of 1 <sup>st</sup> phase. 1 <sup>st</sup> phase delayed as workorder issued first had to be cancelled.
255	Kerala	LAN	Closed	8 port switch has not yet been received at Mahavekekri.	Solved
256	Kerala	LAN	Closed	CPC informed that switch delivery to be completed for 3 sites.	Solved
257	Kerala	LAN	CPC	OFC delivery schedule to be shared by HCL with the HC and LAN installation to be completed at 33 taluka court complexes	There are certain minor electrical problems (like requirement of additional plugs, earthing etc.) in 11 centres. These are being attended by PWD. LAN works have been completed in these centres. But, LAN in these centers will be functional as soon as the minor electrical problems are solved. Pwd is attending these issues.
258	Kerala	LAN	NIC	CPC informed that POs of LAN for 5 locations to be issued.	PO pending for LAN at FTC Pathanamthitta, Amini, Kavaratti, Androt, FC Vatakara, FC Thalassery, FC Muvattupuzha, Cherthala (PO for 9U rack); Newly formed courts JFCM(forest) Nedumangad, CBI Court Trivandrum to be included under e-court project.



Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
259	Kerala	Services Delivery	CPC	Services to be initiated through JSC at court complexes where HW/LAN /SW is available, data entry in progress	Services such as causelist generation etc. are being carried out in many of DCs.
260	Kerala	Site Preparation	NIC	SRVF to be provided for newly reported CC, Family Court , Vatakara, Kozhikode for transfer of HW material from Thrissur Vigilance court complex	SRVF sent to NIC on 13-1-2012. NIC and HCL to transfer the equipments to Vatakara.
261	Kerala	Software Rollout and Training	NIC	Software rollout to be completed at 41 talukas CCs where hardware and LAN have been installed.	Completed in all 41 locations of 1st phase. Completed in 57 locations of 2nd phase.
262	Kerala	Technical Manpower	CPC	Follow up with State Govt. for release of technical manpower funds, selection for pending technical manpower to be taken up.	Manpower selected for taluka courts in 12 districts and conveyed to Tera Soft and NIC for deployment. Manpower selection for Trivandrum and Kozhikode Dts is under process.
263	Kerala	WAN	HCL	CPC informed that BSNL has laid down several lines for WAN connectivity. Modems yet to be installed at the Courts.	1) Routers are received in 5 district court centers (Trivandrum, Ernakulam, Kozhikode, Pathanamthitta, Thrissur). Modems are received in remaining 9 Districts. HCL has to install the items. HCL has informed that Router installation can start once they get LANIP/WANIP from NIC. 2) Discrepancies like omissions, duplications etc. have been noticed in the POs issued to BSNL by NIC for LL and VPNoBB. These have been reported to NIC for necessary action.
264	Madhya Pradesh	Any other	CPC	To ask the State Govt for funds for different project modules for which funding from centre has expired or is about to expire such as Technical Manpower. To conduct meetings with the State IT Secretary and Finance Secretary	No change in issue

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265	Madhya Pradesh	Any other	NIC	UPS required for Switches to continue functioning in case of power issues	Letter to be sent by CPC after collecting the information regarding number of switches for which UPS is required
266	Madhya Pradesh	Court Complex	Closed	Two new courts have been reported at Rampur Naikin and Bada Malhera. Mail sent for approval to NIC.	Issue closed as the courts have been approved
267	Madhya Pradesh	Data Entry	CPC	List of all Taluka courts to be shared with NIC HQ for additional user name and password	To be done
268	Madhya Pradesh	Data Entry	Closed	394762 DE cases have been completed. Password required for online Monitoring Tool	Issue closed. Online monitoring initiated with 25 districts already having completed this activity during May 2012
269	Madhya Pradesh	Hardware	CPC	Vendor M/s HCL has reported 12 sites not ready (various reasons - electric points / furniture not there, building to be shifted) out of the 119 sites for which hardware PO was issued.	6 sites have been reported as site ready. Rest are to be verified by CPC. No specification as to why SNR marked by the vendor. CPC to call for a Vendor Meeting
270	Madhya Pradesh	HW	Closed	UPS issues (card burning, service delay etc) which have been reported to the vendor need to be resolved	Closed
271	Madhya Pradesh	HW	Closed	Delivery of L3 switch at District Court, Jabalpur pending	Installation schedule reported by M/s HP due in the second week of June
272	Madhya Pradesh	HW	CPC	NIC has provisioned Hardware and LAN as per the ready courts and not sanctioned courts. As new Judicial officers are coming, the new courts are not ICT enabled. Hardware and LAN is to be provided for the remaining courts	Few SRVFs already sent to NIC HQ. Rest in progress for further action.

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273	Madhya Pradesh	HW	CPC	NIC to take up the LAN and Hardware installation for 6 districts	SRVF sent to NIC
274	Madhya Pradesh	HW	HP	HP to solve the problem of printing the Hindi reports in web browser from thin clients. If it is not solved within few days then it may be possible to stop the data entry of pending cases due to non generation of reports according to the user.	Work in Progress. HP engineers have identified a testing/pilot site in Jabalpur District Court. HP has reported to come up with the final resolution by second week of June. Once it is successful in the Jabalpur District Court, the same solution for Hindi Font and Browser will be rolled out across Madhya Pradesh
275	Madhya Pradesh	HW	NIC	Bhopal District Court, 18 New courts are ready in which Judicial officers are sitting. LAN network needs to be established. Additional requirement of 12 CCs in Indore	Mail sent by the CPC. Pending at NIC HQ
276	Madhya Pradesh	ICT Upgradation at HC/Benches	eCommittee	Printers and Laptops have been requested for 27 Judicial Officers	The state government may be requested for additional laptops for judicial officers as the number of laptops that can be provided under eCourts are already provided
277	Madhya Pradesh	LAN	Tacker	LAN installation WIP at 119 Sites by M/S Tacker.	Vendor reported 4 SNRs which were latter verified to be 1. The same communicated to NIC HQ. LAN work still not started at 9 sites
278	Madhya Pradesh	LAN	Tacker	LAN connecting fibre delivered to M/S Tacker	Fibre work yet to be started
279	Madhya Pradesh	Site Preparation	CPC	Site preparation cost estimates to be provided for remaining 6/13 court complexes (as remaining 7 in rented premises).	Estimates awaited for 5 sites from PWD. CPC to expedite

Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
280	Madhya Pradesh	Site Preparation	CPC	As per CPC, site preparation completed at 16/16 locations. SRVF yet to be sent to NIC HQ	6 SRVFs sent to NIC HQ. Rest 6 yet to be sent by the HC. Rest is pending against PWD for UC.
281	Madhya Pradesh	Software Rollout and Training	CPC	HC to finalise software version, rollout software and initiate data entry at all 43 district CCs where HW and LAN installation was completed in July/Aug 2010.	Software version yet to be finalized by the CPC. Data entry initiated in all the 43 districts.
282	Madhya Pradesh	WAN	CPC	WAN details required for court complex address and nodal officer through NICNET at 43 district CCs.	Connection established through SWAN for 39 districts and data being routed (operational) for 24 Districts via SWAN at High Court database server. Mail sent for DCs by CPC. Taluka pending.
283	Madras	Data Entry	CPC	Data entry plan to be provided to NIC HQ, CPC to expedite data entry at 50 CCs where it is initiated	All the System Officers and system Assistants are informed through mail to expedite the work of data entry in all the district headquarters. Data Entry has been expedited in all the District court complexes and as on 31.05.2012, details of 3,37,952 cases out of 4,97,169 cases in the DHQ and with respect to Taluk Level, details of 41,443 cases have been entered out of 2,00,718 cases
284	Madras	DG Set	CPC	DG set cost estimates to be provided for 32 non-single CCs which are ready. List shared with HC on 5.01.2012	Out of 32 Court Complexes, funds for 25 Court Complexes have been sent to respective districts for procurement & installation of DG sets. The cost estimates for remaining 7 Court Complexes (Coimbatore-4 CC's, Nilgiris-1CC, Tiruvannamalai - 2 CC's ) will be sent to e-Committee soon after the receipt of the same from the districts concerned.

Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
285	Madras	DG Set	CPC	DG sets to be procured at 4 District CC(Nilgiris 3cc and Pudukotai 1cc) and 19 TCCs for which funds were disbursed July 2011 and September 2011 respectively	<p><b>DHQ:-</b> The procurement of DG set in Nilgiris is underway and the UC will be forwarded to e-Committee on receipt of the same from the district.</p> <p>With respect to Pudukottai district the Courts were merged into a single court complex. So, the fund for one 5 KVA DG set has been returned to High Court and the same has been deposited in the e-Courts A/c of High Court, Madras.</p> <p><b>Taluk Level:-</b> Out of the 19 CC's, 4 CC's have procured &amp; installed the DG sets in their respective Court Complexes and the Work Completion &amp; Fund Utilisation Cetificates will be sent to e- Committee, New Delhi after receiving the same from the districts concerned.</p>
286	Madras	HW	CPC	Vendor informed that hardware cannot be installed at 7-8 locations, as electrical work is not completed and in locations furniture is not available.	<p>There is no proper communication between the High Court &amp; the vendor. The vendor has not approached the High Court, Madras, about the discrepancies in HW installation.</p> <p>The High Court, Madras, has already sent a letter to all PDJ's to arrange necessary electrical points and furniture for HW installation and the same has also been arranged accordingly.</p>
287	Madras	Services Delivery	CPC	Services to be initiated through JSC at 44 District court complexes where LAN network is available and data entry in progress	<p>JSC Services initiated at 12 Districts and 1 Taluka Courts - case status is being provided though judicial service counter.</p> <p>The services have not been initiated in the rest of the districts majorly due to delay in data entry of pending cases and another reason is that the concerned districts are not showing interest in initiating and allocating the court staff for the JSC counter.</p>

Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
288	Madras	Site Preparation	CPC	Site preparation work to be completed at 1 DC and 10 TCCs for which funds were transferred in March 2009.	<p><b>District Headquarters:</b> The work of Site Preparation was completed in Mahila Court at Pudukottai DHQ. The SRVF has been sent to NIC on 07.05.2012.</p> <p><b>Taluk level:</b> The work of Site Preparation is under progress in 10 Court Complexes, for which additional funds were given during August 2011. The SRVF is still pending from 7CC's, and the same is awaited from the District Court.</p>
289	Madras	Site Preparation	CPC	Site preparation to be expedited at 7 district court complexes at Chennai district	Fund Disbursed to City courts as on 02.01.2012. The work of site preparation is under progress.
290	Madras	Technical Manpower	CPC	CPC to complete the necessary official proceedings for renewing the services of 21 System officers whose tenure of 30 months is completed in August.	The State Government have been addressed for creation of necessary posts and the Orders from the Govt., is awaited for the same. In the meantime, as per the suggestion of the Law Secretary in VC meeting held during March the System Officers who were relieved from the services where re-deployed in service from 02.04.2012. Out of 21 System Officers 15 System Officers have re-joined the duty to their respective districts.
291	Orissa	Any other	CPC	To ask the State Govt for funds for different project modules for which funding from centre has expired or is about to expire such as Technical Manpower. To conduct meetings with the State IT Secretary and Finance Secretary	Meeting held in this regard with Deputy Secretary Finance and IT Secretary. Fund for technical manpower - 11 System Officer has already been sanctioned in supplementary budget 2011-12 of the state government. Salary has been released too. Further funds are awaited.

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292	Orissa	Any other	CPC	NIC, New Delhi and NIC, Bhubaneswar were asked to create Digital Signatures of each Judicial Officer of the State and till date no progress in this regard	CPC to coordinate and send all the filled data in Digital Signature Certificate form of the district judges and judicial officers on deputation and send it to NIC for creation of Digital Signatures.
293	Orissa	Data Entry	CPC	Data entry to be initiated at rest 32 CCs where S/W Rollout is completed.	32643 data already entered in the software application as 31st May 2012. Data entry status is been regularly updated on the web portal by the System Officers.
294	Orissa	DG Set	CPC	DG set cost estimates to be sent by the HC for 26 non single CCs which are ready	State Government has initiated the approval process of the rest amount 19,10,000/- for DG Set at non single CCs as NIC has agreed to provide Rs 75,40,000/- from the total estimation.
295	Orissa	DG Set	CPC	DG sets to be installed at 41 court complexes for which funds were provided by NIC in Dec, 2010	41 DG Sets delivered and installation completed at 2 places and rest installation is in progress.
296	Orissa	DG Set	CPC	State Govt. to revert on the status of funding of DG sets at single court complexes where power situation is poor	Chief Engineer (Buildings) has started the procurement process of 48 number of DG sets at single CCs of the state
297	Orissa	HW	HCL	HW PO for the remaining 3 Court Complexes awaited	HW Delivered and installed at 112 number of CCs; Mail sent from CPC asking for the remaining 3 PO.
298	Orissa	HW	HCL	Missing h/w items, 3 nos of Batteries at District court Bhubaneswar and one thin client monitor ( out of 25 Monitors ) is also missing at ADJ Court Khurda. FIR to be lodged for the missing material by the Judiciary and FIR copy to be given to the vendor and NIC	FIR has been shared with NIC and the vendor and still no solution for it received yet.
299	Orissa	HW	HCL	1 Network Switch is not properly functioning for which the Data Entry is stopped at DJ Court, Jeypore	Issue pending with HCL since long and there no response on this yet
300	Orissa	HW	HCL	2 KVA UPS not supplying power to server at Jeypore for which filing work is hampered	HCL has repaired it by replacing a part but still the same problem is existing. This issue is long pending.

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301	Orissa	HW	HCL	Faulty I/O box at the court of CJSD, Civil Court Complex, Cuttack.	Issue reported to HCL and they are asked for quick resolution of the problem as this court is model court for the rest of the states.
302	Orissa	HW	HCL NIC	CPC reported that one thin client and a 500 GB hard drive is not provided at ASKA and Bhanjanagar	HCL informed items are missing after the installation hence will not be provided. NIC to take a final call on this.
303	Orissa	ICT Upgradation at HC/Benches	NIC	NIC, Delhi and Bhubaneswar had been asked to impart further training to the judicial officers and staff	All the district judges are requested to send the details of judicial officer and court staff for taking the ICT training.
304	Orissa	LAN	HCL	LAN not completed at DI court building, Jagatsinghpur district out of the 3 courts there	Issue reported to HCL and they are asked for quick resolution of the problem.
305	Orissa	LAN	WIPRO	Remaining 7 PO for LAN awaited	LAN material (partial) delivered at 96 CCs and installed at 51 CCs; No information with the High Court on the PO issued to WIPRO and even their plan of action, so monitoring them is very difficult now and this might affect our this year target.
306	Orissa	Software Rollout and Training	NIC HCL	Software rollout and installation to be taken at 48 court complexes where both hardware and LAN have been installed	Software rollout completed in 43CCs. It is not possible to install software and use it at other CCs unless the issues related to LAN is solved by HCL.
307	Orissa	WAN	NIC	No information regarding WAN installation from NIC as a result updating of PPMS website as well as updation of data entry by System officers is not happening.	WAN connectivity will be provided through lease line connections back to back the broad band connectivity. In this regard verification of CCs as per email dated 16-01-2012 sent to Mr.CLM Reddy. DDG, NIC, New Delhi vide court's memo no. 541 date 17.01.2012



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308	Patna	Any other	CPC	To ask the State Govt for funds for different project modules for which funding from centre has expired or is about to expire such as Technical Manpower. To conduct meetings with the State IT Secretary and Finance Secretary	Meeting of steering committee, Principal Secretary, Finance secretary, IT secretary and Law secretary already held. Principal Secretary finance assured that funds will be allocated in the month of April 12, 2nd half. Funds not received yet.
309	Patna	Any other	CPC	No. of court complexes and courts to be confirmed	Matter taken up in the Steering Committee
310	Patna	Civil and Elec work	CPC	False celling work at Purnia	Direction has been provided to BCD to complete the work at the earliest
311	Patna	DG Set	CPC	Cost estimate to be sent for 30 Judicial districts. HC has reported that the matter is to be placed before Hon'ble Steering Committee to finalize "Make" and "Rate". Reply awaited	Meeting of Steering committee held and made query that whether 5 KVA DG set is sufficient to cater the requirement of server room having 20 courts or it could be increased to 10KVA
312	Patna	Electrical work	CPC	Electrical boards installation is Pending	In SLMC meeting last held , the Building Construction Department has assured to complete the electrification work in next 15 days.
313	Patna	Electrical work	CPC	Improper earthing in Munger district court	PWD response is awaited
314	Patna	HW	NIC	Hardware order to be issued for 21 CC	HW installation can be initiated in Saran district for which SNR was issued. HW installation has been completed in rest other sites. Now site has been prepared in Saran district and Vendor has been requested to carry forward installation process

Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
315	Patna	HW	Wipro/ Acer	CPC reported that Hardware has been delivered at Samistipur, Kaipur, but not installed	Pending
316	Patna	LAN Survey	NIC	LAN Survey to be issued for 17 sites Begusarai-2, Manjhauli-1, Naugachhia-1, Buxar-2, Darbhanga-3, Benipur-1, Khagaria-3, Bikramganj-1, Siwan-4 and Saharsa-1	Pending
317	Patna	LAN Survey	HCL	LAN work initiated for 21 sites, but no clarity for completion of the work by vendor.	LAN work is completed in all locations by M/s Spark. Installation of Switches and router by HCL pending
318	Patna	LAN Switches	NIC	HCL to deliver LAN Switches	Delivery pending
319	Patna	LAN	NIC	LAN survey order to be issued for 29 CCs which are ready	LAN Survey order already issued and survey is in progress
320	Patna	Site Preparation	CPC	Site preparation to be completed at remaining 88 court complexes for which funds have already been sent. The High Court has reported that the matter has been placed before Hon'ble Steering Committee for decision.	Steering committee called a meeting of all District judges to discuss pending issue on 21st April 12. with secretary, Building Construction Department. All sites are almost complete except installation of electrical boards. DJ were directed to complete the site preparation activity at the earliest.
321	Punjab & Haryana	Any other	CPC	Sensitize the Court Staff and Judicial Officers at the Taluka Courts about the project goals and services to be initiated; promote awareness at Dist & Subordinate levels. Service initiation guidelines are requested from NIC.	PMC to plan the awareness program.
322	Punjab & Haryana	Any other	CPC	CSR / JSC and electrical points availability for HW/LAN installation to be expedited at 2 sites – (Batala and Pathankot) at the earliest.	SRVF pending for both the sites. Expected completion date is before 31 July 2012.

Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
323	Punjab & Haryana	Any other	CPC	To ask the State Govt. for funds, for different project modules for which funding from centre has expire or is about to expire. To conduct meetings with the State IT Secretary and Finance Secretary	State Governments are providing funds, whenever required.
324	Punjab & Haryana	Any other	CPC	CPC to submit UC for DG Sets at Taluka Sites to NIC for 36 sites.	UCs are pending from the state of Haryana PWD's end and the HC has already written to them.
325	Punjab & Haryana	Any other	NIC	Request for additional PO sent to NIC HQ	No response received till date.
326	Punjab & Haryana	Data Entry	CPC	NIC has sent the demand draft for approved DE funds to HC. HC to assess the total number of pending cases location wise across remaining Dist & Subordinate Courts.	Letter already sent to DCs about the pending cases. Data entry is completed in all the Districts except Panipat, Ludhiana, Patridkot and Gurdaspur.
327	Punjab & Haryana	DG Set	NIC	Funds for 22 DG sets awaited	NIC has already been forwarded estimates from PWD with a request to send funds for installation of DG sets. Notesheet has been moved by NIC for 9 sites with court rooms more than one and available SRVF.
328	Punjab & Haryana	HW	Closed	At Gurdaspur, installation of 4 thin clients are pending. According to vendor, they have already been installed and now reinstallation will be on chargeable basis.	Closed
329	Punjab & Haryana	HW	Closed	At Sonipat CC, SMPS not working. Complaint lodged. Complaint last lodged was on 17/01/2012.	Resolved.
330	Punjab & Haryana	HW	Closed	At Rupnagar, 3 printer drum issue. Samsung Engr visited the site on 15/12/2011. The issue was not resolved. The complaint was lodged 3 times with different complaint ids.	Resolved

Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
331	Punjab & Haryana	HW	Closed	At Patiala, UPS is not working	Resolved
332	Punjab & Haryana	HW	Closed	NIC to issue HW/LAN PO for Sri Muktsar Sahib, Samrala, Jagraon, Samana, Nakodar, Hansi & Mohindergarh. HW PO for Assandh and Garhshankar	Closed
333	Punjab & Haryana	HW	Closed	At Sirsa, 5 IOs need to be mounted.	Resolved
334	Punjab & Haryana	HW	Wipro	HW Delivery and installation at Dist Panipat	Material delivered. Installation completed except driver installation in printers.
335	Punjab & Haryana	HW	Wipro	At Amritsar, Printer not working since installation.	The Samsung engineer assured that the printer would be replaced as it was not working since installation. But matter is pending till now.
336	Punjab & Haryana	HW	Wipro	At Ludhiana, thin client (Thin Client no 3CH94700RZ) power adapter was not received during installation. Samsung Printer is also not working	Vendor to supply the adapter and repair the printer.
337	Punjab & Haryana	HW	Wipro	Samsung printer issues pending at almost all the sites. Issues shared with Samsung and Wipro.	Few of the issues have been resolved but many are yet pending.
338	Punjab & Haryana	HW PO	Closed	NIC to issue HW PO for Gohana, Ganaur, Panipat, Palwal, Tohana	Closed
339	Punjab & Haryana	HW	Closed	At Bhiwani in Haryana, 2 TFTs are not working properly. Complaint lodged 3 times but Complaint ID not provided. Similarly at Panchkula, Web printer is not working. Complaint lodged twice on 13/12/2011 and	Resolved

Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
				20/12/2011.	
340	Punjab & Haryana	HW	Closed	At Sirsa, Assembly for holding Server in 32U Rack is broken. So, one sever is installed where thin client to be installed in the rack.	Resolved
341	Punjab & Haryana	LAN	Closed	Wipro to complete LAN installation work at 9 sites where additional LAN PO was issued on 14 June 2011 – Bhatinda, Ludhiana, Patiala, Hissar, Ambala, Karnal, Yamuna Nagar, Jhazzar, Faridabad	LAN installation is complete at all the mentioned sites.
342	Punjab & Haryana	LAN	CPC	LAN to be shifted at Gurdaspur	New building under construction.PWD to provide LAN in the new building.
343	Punjab & Haryana	LAN	CPC	Expedite the Service Initiation at District court complexes where LAN / HW installation is completed.	Services has initialised at all the districts.Documentation has been provided to all the districts to start the services.
344	Punjab & Haryana	Software Rollout	CPC	To install application software and start Data Entry at Taluka Level.	Software has been installed at 42 sites and Data Entry has started at 41 sites. Training is already provided to all the System Officers/System Assistants and two court officials of all the District Courts of Punjab and Haryana.

Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
345	Punjab & Haryana	Technical Manpower	CPC	Technical manpower deployment details to be provided to NIC HQs. 30 months approval for technical manpower will get over in Aug 2011. HC to ask State Govt. to provide funds for continuation of the technical manpower / creation on permanent posts.	This Court has decided to outsource the manpower instead of creating permanent posts and State Governments are agreed to provide funds for outsourcing technical manpower. M/s HARTRON in the State of Haryana has been appointed as Nodal Agency for appoint agency for outsourcing the technical manpower.
346	Punjab & Haryana	VPN	NIC	Establish VPN Connectivity at District Ferozepur, Hoshiarpur & Gurgaon.	HC Letter 1623 dated 6 Sept 2011 to Sh. CLM Reddy. NIC Cord's letter to NIC HQ. Cost estimates sent as well to NIC-HQ.
347	Rajasthan	Any other	CPC	Letter sent to the Secretary IT & Secretary Finance, requesting for funding different project modules for which funding from centre has expired or is about to expire such as Technical Manpower.	As per meeting held on 2 April 2012 with Principal Secretary IT, Secretary IT & Secretary Finance, State has principally agreed to provide funds for different project modules including Technical Manpower funds for which funding from centre has expired or is about to expire. HC to send the details module wise expenses to State Govt.
348	Rajasthan	Data Entry	CPC	Data Entry initiated at 100 CCs and software has also been rolled out at 130 CCs.	Data entry has been initiated at 100 CCs and for remaining CCs, training program for court staff is under progress.
349	Rajasthan	Data Entry	CPC	Back log Data Entry fund for remaining 107 CCs, to be send to NIC HQ.	Back log Data Entry fund for remaining 107 CCs, for which both HW/LAN POs has issued to be send to NIC HQ. Details yet to be received from District.
350	Rajasthan	DG Set	CPC	CPC to expedite the procurement and installation of DG sets at 108 CCs, for which Rs. 29963663.40 were sent in March 2011.	PO has been issued to vendor for procurement of DG sets at 108 CCs. <b>Procurement of DG Set completed at 100 CCs and installation has also been completed at 7 CCs . Rest are in transit.</b>

Sr. No.	High Court	Module	Responsibility	Issue Description	Action Taken / Plan
351	Rajasthan	DG Set	CPC	DG Set foundation for 108 CCs for installation of DG Set through PWD/District level.	HC has transferred the fund of Rs. 15 Lacs to PWD for preparation of DG Set foundation for 108 CCs. PWD has already taken a initiate for the same and foundation for the DG set are ready for 83 CCs. CPC to expedite the process.
352	Rajasthan	DG Set	NIC	Fund for the procurement of DG Set for 4 CCs to be transferred to HC	HC has sent the cost estimate for procurement of DG Set for 4 CCs. NIC to transfer the fund to HC
353	Rajasthan	HW	CPC	One Thin Client (Key Board, LCD and mouse) stolen from Mahwa Court Complex, Dausa.	FIR for the same has been logged and information for the same sent to NIC HQ & Ecommittee also. As per the decision in the eCourts Empowered Committee (EC) Meeting on January 19, 2012, in case of theft of ICT equipment provided under eCourts the High Court should approach the State Government for replacement of the same. <b>CPC to take action.</b>
354	Rajasthan	LAN	CPC	LAN POs for 4 CCs has cancelled due to Site shifting issue.	CPC to confirm the site shifting of these 4 CCs into new court building, as HW has already been installed at these 4 CCs. These site can't be taken up for computerization without completion of LAN.
355	Rajasthan	LAN	CPC, NIC	I/O boxes has been damaged, LAN cable has pulled out and damaged due to renovation work at Kekri CC & Kota District CC.	CPC to confirm the same from District DJ about the LAN insulation status for these location and NIC to confirm the same in such cases who will store the work.
356	Rajasthan	LAN	HCL	LAN installation completed only at 135/143 CC: has delivered the LAN material.	LAN installation completed at 135/143 CCs and for remaining CCs installation is under progress. HCL has already shared the Schedule for the remaining CCs.
357	Rajasthan	LAN	Wipro	LAN PO issued to M/s Wipro for 87 CCs on 25th Jan 2012. Wipro to share the LAN delivery & installation schedule for these 87 CCs with HC.	LAN installation schedule shared by Wipro with HC/NIC. Partial material delivery completed by Vendor. <b>UTP work Completed at 7 CCs.</b>

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358	Rajasthan	LAN Survey	Closed	Survey report for Sikar yet to be signed by Cou Sikar want to include the Gram Nyayalaya & M, (which yet to be come)	<b>Court authority has signed the LAN Survey report.</b>
359	Rajasthan	LAN Survey	NIC, Jaipur	LAN survey work order for 4 CCs issued to M/s Wipro. Without completion of LAN survey, Computerization at these court complexes can not be taken up.	LAN Survey order given for Bhilwara, Chhittorgarh, Sikar & Jodhpur district complex, where no. of court are more then 8. <b>LAN Survey reports submitted to SLC, Jaipur. SLC to review &amp; send to NIC HQ for issuance of LAN PO.</b>
360	Rajasthan	Services Delivery	CPC	Services Delivery to be initiated at 130, where software, LAN & HW has been installed.	Service initiation has taken place at Ganganagar, Bundi, Udaipur, Rajsamand & Jaipur District court complexes. <b>CPC to expedite the same at remaining location.</b>
361	Rajasthan	Site Preparation	CPC	Site preparation for pending Family CC, Jodhpur to be expedited.	Construction is under progress. CPC to ensure creation of JCS and CSR (if more then one court) in the existing building. CPC to expedite the site preparation work and send the SRVF to NIC after site completion.
362	Rajasthan	Software Rollout and Training	CPC	Software rollout yet to be completed at 13 CCs, LAN and HW has been completed.	Software rollout completed at 130 CCs (122 CCs, where both LAN & HW installed). Due to non availability of Technical Manpower, software yet to be rollout at 10/13 CCs.
363	Rajasthan	Technical Manpower	CPC	4 SOs from Alwar, Baran, Banswara & Bikaner has resigned and no SA at 19 districts. Two more SO from Bharatpur & Kota has resigned in the month of Mar'12	Interview for the vacant post has already been conducted on 27-28 Feb 2012. <b>Selected candidates called for joining on 15 June 2012.</b>
364	Rajasthan	Video Conferencing	CPC	NIC to provide VC equipment for Principal seat of Rajasthan High Court, Jodhpur and Jaipur Bench as approved by the Empowered Committee	PO issued to empanelled vendor. VC equipment already been delivered at Jodhpur & Jaipur HC. Installation will be taken place after site preparation at Jaipur Bench.



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365	Shimla	Any other	CPC	To ask the State Govt for funds for different project modules for which funding from centre has expired or is about to expire such as Technical Manpower. To conduct meetings with the State IT Secretary and Finance Secretary	Matter already taken up with State Govt. Substantial progress have been made. High Court is making reference to State Govt. as and when necessity arises.
366	Shimla	Site Preparation	CPC	Power point issues to be resolved at 13 court complexes to ensure smooth hardware and LAN installation. Funds provided to HC	Funds to be released to PWD by the HC and order to be provided soon. Funds already released by State Govt. to concerned Executive Engineer to execute incomplete work.
367	Shimla	Site Preparation	NIC	Additional amount of Rs.7,68,700 requested from NIC for additional electrical points at Rampur, Dharamshala, Nahan and Una.	Approval for providing the required funds is in process.
368	Sikkim	Any other	CPC	To ask the State Govt for funds for different project modules for which funding from centre has expired or is about to expire such as Technical Manpower. To conduct meetings with the State IT Secretary and Finance Secretary	NIC Coordinator met Law Secretary. Correspondance regarding this issue is going on between High Court & State Government.
369	Sikkim	Any other	CPC	The "furniture" as per directions not received completely at site in Mangan, North District. The same has been reported to CPC, High Court of Sikkim.	To be done
370	Sikkim	Data Entry	CPC	Pending details of the cases to be sent to NIC HQ for requisite fund transfer	Details have been sent from the HC to NIC-Delhi six months back. Request not processed earlier as LAN / Hardware was not installed at the courts. HW / LAN PO issued in February 2012. Requested to forward updated count of data to be entered for fund transfer by NIC.

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371	Sikkim	Data Entry	NIC	Data entry plan to be made and to be initiated at the two court complexes where software is rolled out on old computerisation project hardware	Mr. Kukrety reportedly admitted the fault in software & assured to send a new module of the software. Post installation, the data entry work can be initiated.
372	Sikkim	DG Set	CPC	NIC to transfer DG set funds for 2 non-single court complexes District & Sessions Court Complex, East & North Sikkim, Indira Bye Pass, Sichey, Gangtok, East Sikkim, District & Sessions Court Complex, South & West Sikkim, Namchi, South Sikkim which are ready	Vendor selection done.. 'Sikkim Cooperative' was chosen. Pending with High Court. The HC is yet to transfer fund.
373	Sikkim	HW	Closed	Hardware delivery pending at Mangan, North district.	Installed.
374	Sikkim	HW	CPC	Required application forms for Digital Signature sent to NIC-Hq, New Delhi long back during 2008-09. Issue not yet resolved.	High Courts requested to collect details of DSC application from Judges again as the validity of the earlier data has expired.
375	Sikkim	Hw	HCL	Faulty projector issue of High Court not being clearly & completely resolved by HCL. Issue still pending.	The HC Informed the vendor. No action yet.
376	Sikkim	ICT Upgradation at HC/Benches	HCL	Projector and LAN not working at HC as switch replacement pending since past 3-4 months	LAN is working fine but projector is not yet rectified by M/s HCL. The vendor would be instructed for the earliest resolution. Leased line for High Court Sikkim not yet provided.
377	Sikkim	LAN	Closed	LAN Survey required as the Court building is a multi-storeyed building in Gangtok and Gyalshing.	LAN PO issued

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378	Sikkim	LAN	HCL	LAN not at all working in the top floor of the High Court old building. HCL was informed. Issue not yet closed. HCL is not taking the matter seriously.	Pending.
379	Sikkim	Software Rollout and Training	NIC	Software training to be provided at 2 court complexes by the roll out team, if required	Proper Hardware are not available there. Training can be initiated post H/w installation.
380	Sikkim	Software Rollout	NIC	e-Courts Software for District Courts is already rolled out at two locations of Sikkim (Siche & Namchi) in old computer systems but the same is not in tune. Also S/W couldnot be installed in the server at Siche due to some problem in the S/w. The problem will be sort-out by NIC-Hq, New Delhi once data-base backup from District Court is sent to them. // Data base backup sent to Mr. Kukreti (jpk@nic.in) on 22-03-2012 //	New software delivered to the District courts & also high Court. Going to be installed very soon
381	Sikkim	UPS	HCL	13 (thirteen) nos of UPS (Uniline) are not functioning properly since installation. HCL was informed regarding this issue very often but till date no action been taken by the vendor.	5 UPS yet to be repaired.
382	Uttarakhand	Any other	CPC	To ask the State Govt. for funds, for different project modules for which funding from centre has expired or is about to expire such as Technical Manpower. A letter no. 3249/UHC/Admin-B/E-Court-2007 dated 06.07.2011 had already been sent to the State Government.	No change
383	Uttarakhand	Data Entry	CPC	Data entry status to be provided by the High Court	Data entry initiated at 09 CCs, where majority of the cases (approx. 79 thousand) have been updated on the website.

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384	Uttarakhand	HW	HCL	HW item delivery to be completed at 22 CCs, for which order has been issued to vendor.	Hardware through HCL is pending at all 15 sites where LAN work has been completed. Few sites are to be suspended for LAN/HW installation. Some hardware through redistribution has been received but installation is pending.
385	Uttarakhand	HW	HCL	HW item delivery schedule for 8 CCs, yet to be shared by HCL.	HW items delivery schedule is pending by HCL. HCL is not taking interest in delivering of HW. Despite various reminder HCL not taking any action.
386	Uttarakhand	HW	HCL	CPC reported that at Court complex Dehradun, UPS, Server and Rack is not available.	HW is still pending from HCL.
387	Uttarakhand	LAN	Wipro	NIC to issue LAN order at 4 court complexes for which HW order has already been issued/redistribution has been planned	Redistribution has been completed but installation is pending due to non supply of HW by HCL.
388	Uttarakhand	Laptop	CPC	Replacement of old//obsolete laptops	Replacement of old / obsolete laptops to be taken up with the State Government
389	Uttarakhand	Laptop	CPC	In hill districts, no vendor available for AMC. Permission or provision be made for centralized AMC at High Court level for all laptops	
390	Uttarakhand	Laptop	eCommittee	New Laptops Requirement for new Judicial Officers.	Matter is pending before E-Committee/NIC-New Delhi.
391	Uttarakhand	Laptop	HCL	HCL to supply the Modems and the routers for the WAN connectivity by 15th February 2012	Under progress
392	Uttarakhand	Services Delivery	CPC	Services delivery to be initiated	No change
393	Uttarakhand	Site Preparation	CPC	Decision on computerization of the 18 court complexes running in the rented building, to be conveyed to eCommittee and NIC HQ, as per discussion in the CPC Meeting held on 8 Jan 2011. The list of such buildings to be provided to the NIC HQ	No change

